

Prescription FAQ's

What Is Express Scripts?

Express Scripts is the prescription administrator for the Medford Lakes Board of Education. To contact Express Scripts Customer Service, call the number on your member identification card or sign in to the Express Scripts website at www.expressscripts.com. Once you sign in, Express Scripts can give you any phone numbers specific to your prescription plan and you can e-mail Express Scripts with questions about your plan or your bill and get a secure reply.

What Is A Maintenance Medication?

A maintenance medication is a medication that you take on a regular basis for an ongoing condition, such as high blood pressure medication. For a list of all maintenance medications, please see the attached list. For short-term illness requiring a one-time prescription, such as an antibiotic, your local participating pharmacy is still the best choice. This benefit enhancement does not pertain to members who are not on maintenance medications.

Why Should I Participate in the Select Home Delivery Program?

Ordering your maintenance drugs through the Express Scripts home delivery program will save you money! The mail order copay for Medford Lakes Board of Education employees is less than the amount you would pay at your retail pharmacy for a Generic or Brand name drug. Select Home Delivery is also a convenient way to have your medications delivered right to your home. All medications are packaged properly to ensure the quality of the medication.

I am on a maintenance medication now, but I have it filled at my local pharmacy each month.

1) How do I enroll in the Home Delivery Program? There are 3 ways to enroll:

- Sign in at <http://www.starhomedelivery.com/> and follow the prompts.
- Call Express Scripts at 888.772.5188 (have your ID card) & request to be enrolled.

2) How do I continue using my local pharmacy for my maintenance medications?

Members may choose to opt out of the Select Home Delivery and continue to purchase their maintenance medications at their local pharmacy, however you must contact Express Scripts at 888.772.5188 or at <http://www.express-scripts.com/> and let them know you want to opt out of the program.

Which of My Medications Is Ideal For Home Delivery (Mail Order)?

Use Home Delivery for your maintenance medications. For short-term illness requiring a one-time prescription, such as an antibiotic, your participating pharmacy is the best choice. For an Express Scripts mail order form, please refer to the document located within your group's BenePortal site.

How Do I order Specialty Medications?

CuraScript, the Express Scripts Specialty Pharmacy, is a full service specialty pharmacy that provides personalized care to each patient. With CuraScript, your specialty medications are quickly delivered to your home or to your doctor's office, at no additional charge. To get started, contact CuraScript at 866- 848-9870.

For more information, please visit Express Scripts website at <http://www.expressscripts.com/>

Which Medications Are Covered?

1. Federal Legend Drugs

Any FDA approved medicinal substance which bears the legend Caution: Federal Law prohibits dispensing without a prescription.

2. State Restricted Drugs

Any medicinal substance which may be dispense by prescription only, according to State Law New Jersey State Law requires available generic drugs to be dispensed by the pharmacist unless a prescribing physician specifically indicates that only a brand name be dispensed or a patient insists on a brand name. Consequently, unless a brand name prescription drug is stipulated as medically necessary by the prescribing physician, participating providers may require cardholders under this contract who decline a generic alternative to pay any drug costs in excess of the reimbursable generic price. The dispensing pharmacist will be reimbursed based upon the appropriate generic price.

3. Diabetic Supplies

Blood Glucose monitors, disposable blood/urine glucose/acetone testing agents, disposable needles/syringes, insulin, insulin delivery devices (e.g. BD Pen, NovolinPen and NovoPen), lancets and lancer devices.

4. Compounded Medications

A compounded medical prescription is an extemporaneously prepared dosage form. The compound must contain at least one federal legend drug in a therapeutic amount; or a combination of ingredients which require a prescription by law when compounded into a specific dosage form for an individual patient at the direction of a prescriber, and which is also in a therapeutic amount.

5. Tretinoin topical (e.g. Retin-A)

For individuals through the age of 25 years.

6. Legend female contraceptives.